

Solar Care Privacy Policy

Last updated: 17 March 2026

Solar Care ("we", "us", or "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and disclose your personal information when you visit our website or interact with us through our services.

By using our website or contacting us through our forms, you agree to the collection and use of your information as described in this policy.

Information We Collect

The types of personal information we collect depend on how you interact with our website and services.

Information You Provide to Us

- Name
- Phone number
- Email address
- Address or service location
- Information submitted through contact or enquiry forms
- Any details you provide when communicating with us

You may choose not to provide certain information, but this may limit our ability to respond to enquiries or provide services.

Information Collected Automatically

When you visit our website, we may automatically collect certain information about your device and how you interact with the website.

- IP address
- Browser type
- Device information
- Pages visited
- Time spent on pages
- Website interaction data

This information helps us understand how visitors use the website and improve the experience.

Cookies

Our website may use cookies and similar technologies to improve functionality and analyse site traffic.

- Understand website usage
- Improve site performance

- Remember user preferences

Most web browsers accept cookies automatically, but you can modify your browser settings to decline cookies if you prefer.

How We Use Your Information

- Respond to enquiries or service requests
- Provide information about our services
- Improve our website and customer experience
- Communicate with you regarding your enquiry
- Ensure the security and proper operation of the website
- Comply with legal obligations

How We Share Information

We may share your personal information with trusted third-party service providers who help operate our website or support our services.

- Website hosting providers
- Email service providers
- Analytics services
- IT service providers

These providers are only given access to information necessary to perform their services and are required to keep it secure.

We may also disclose personal information if required to comply with legal obligations.

Third-Party Links

Our website may contain links to external websites. We are not responsible for the privacy practices or content of those third-party websites.

Data Security

We take reasonable steps to protect personal information from misuse, loss, unauthorised access, modification, or disclosure. However, no internet transmission or storage system can be guaranteed to be completely secure.

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes to our practices or legal requirements. The updated version will be posted on this page with the revised date.

Contact Us

If you have questions about this Privacy Policy or how we handle personal information, please contact us:

Solar Care

Phone: 0409 358 350

Website: solarcarewa.com.au